

IELTS LISTENING – MINTONS CAR MART
Customer Enquiry S31T1



IELTS Listening MINTONS CAR MART Customer Enquiry listening practice test has 10 questions belongs to the Leisure & Entertainment subject.

MAN: Good morning, please take a seat. How can I help you?

WOMAN: Well, I'm thinking of buying a new car and I'd like some advice.

MAN: Sure, yes. Had you got any particular make in mind?



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WOMAN: I'm interested in a **Example Lida** – I've had one before and liked it. But I haven't really made up my mind.

MAN: Sure. We've got various models. Umm, right. What about the engine size? Any ideas?

Questions 1 - 10

Complete the form below.

Type **NO MORE THAN THREE WORDS AND/OR A NUMBER** for each answer.

MINTONS CAR MART

Customer Enquiry

Example	Answer
Make:	Lida
Engine size: 1	Type correct answers here
Model: Max	
Type of gears: 2	Type correct answers here
Preferred colour: 3	Type correct answers here blue
FINANCE	
Customer wishes to arrange 4	Type correct answers here
Part exchange? yes	

WOMAN: The one I've got at the moment's a 1.2-litre engine but I find it a bit slow on long journeys. I'd like a bit more power this time ... **Q₁** a **1.4 should do**, don't think I need a 1.6 or anything.

MAN: Right. Well, I think the model you're looking at is the Max. Here's a picture.

WOMAN: Oh, yes ... have you got one in?

MAN: Yes. I'll take you to have a look at it in a minute. I'll just get a few more details.

Er ... Is there anything else to do with the engine? What kind of gear change do you want? I presume you'd want a manual?

WOMAN: I'd want **Q₂ automatic** – I've never driven a car with manual gears.

MAN: Right. Well now, here's the colour chart for the Max. Have you given that any thought? This blue's very popular at the moment.

WOMAN: Yes, it is nice, I like blue. What's it called? 'Royal'?

MAN: Yes.

WOMAN: But actually, I think **Q₃ I prefer this lighter shade here** – 'sky'.

MAN: Yes, that's popular too.

WOMAN: I think I'll go for that.

MAN: You might have to wait a week or so for that colour, but I assume that'd be OK?

WOMAN: Oh yes, fine.

MAN: Well, we can go outside and you can have a good look at one, and perhaps take it out. But first, can I just ask you about finance? The cash price is going to be somewhere in the region of seven and a half thousand. How would you like to pay? Are you in a position to pay cash, or would you need credit?

WOMAN: I'd like **Q₄ credit** provided the terms are reasonable.

MAN: Well you can discuss that with my colleague in a moment; we have various arrangements. And would you be interested in us taking your present car as part exchange?

WOMAN: Yes.

MAN: OK, fine. So I'll just need some details from you and then we can do a valuation ... Is that OK?

WOMAN: Fine, yes.

MAN: Could I have your full name?

PERSONAL DETAILS

Name: Wendy **5** Type correct answers here

Title: **6** Type correct answers here

Address: 20, Green Banks **7** Type correct answers here Hampshire

Postcode: GU8 9EW

Contact number: (for **8** Type correct answers here only) 0798257643

CURRENT CAR

Make: Conti

Model: Name: **9** Type correct answers here

Year: 1994

Mileage: maximum 70,000

Colour: metallic grey

Condition: **10** Type correct answers here

WOMAN: Wendy **Q₅ Harries**, that's H-A-double R-I-E-S.

MAN: And is that Mrs ... Miss ... Ms ...?

WOMAN: It's **Q₆ Doctor**, actually.

MAN: Oh, right. And your address?

WOMAN: 20 Green Banks.

MAN: Is that 'Green' spelled as in the colour?

WOMAN: Yes, that's right.

MAN: OK.

WOMAN: **Q₇ Alton**.

MAN: Is that O-L-T-O-N?

WOMAN: Not quite, it begins with an A, not an O.

MAN: Oh yes, that's in Hampshire isn't it?

WOMAN: That's right.

MAN: And do you know your postcode?

WOMAN: Yes. It's GU8 9EW.

MAN: Do you have a daytime phone number?

WOMAN: Well, I work at the hospital but it's a bit difficult to get hold of me. I can give you a number just for **Q₈ messages**, and then I'll get back to you when I can.

is that OK?

MAN: That's fine.

WOMAN: It's 0-7-9-8-2-5-7-6-4-3.

MAN: Fine. And about the car, you have now, what make is it?

WOMAN: It's a Conti.

MAN: Do you know the year or the model name?

WOMAN: I think it's 1996, and it's called a **Q₉ Lion** – like an animal.

MAN: Then it must be 1994 because they brought out the Fox after that.

WOMAN: Oh right, yes.

MAN: Mileage? Roughly?

WOMAN: I'm not sure. I know it's less than seventy thousand.

MAN: OK. What colour is it?

WOMAN: It's grey, metallic grey.

MAN: Right, and one last thing-what sort of condition would you say it's in?

WOMAN: I'd probably describe it as **Q₁₀ reasonable**. Do you need to see it? It's parked outside.

MAN: Not at the moment, no. Perhaps you could call in one day next week ...

Attempt Free Listening Test...

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S38T1

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