

IELTS LISTENING – Student Services Office S27T3



IELTS LISTENING Student Services Office practice test has 10 questions.

Dawn Matthews: Hello. Um, I'm Dawn Matthews

Student: Yes, hello. I've been referred to you because I'm enquiring about the refresher courses that you run. I'd like to find out a bit more about them.

Dawn Matthews: Okay, well, we run quite a few different short courses for students who are either returning to study or studying part-time. Um, tell me about your situation.



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Student: Well, I think that I really need some help him **Q21 preparing for the coming semester, Especially to build up my confidence a bit and help me study effectively because, you see, I've been out in the workforce for nearly 12 years now**, so it really is a long time since I was lost a student.

Dawn Matthews: Yes. It can seem like a long time. Well, let me start by telling you what courses we have that might suit you. Are you an undergraduate or a postgraduate in arts or science?

Student: undergraduate and I'm in the business faculty.

Dawn Matthews: Right. Then, first of all, there's our intensive **Q22 study for success seminar on the first and second of February**. It's time the students like you who are uncertain about what to expect at college on looks at a fairly wide range of approaches to university learning to motivate you to begin your study and build on your own learning strategies.

Student: That sounds good. Uh, what are some of the strategies that have presented?

Dawn Matthews: well? We tried to cover all aspects of the study. Some of the strategies in writing, for example, would be **Q23 improving your planning for writing, organizing your thinking, and building some techniques to help you write more clearly.** **Q24 With reading there will be sessions aimed at getting into the habit of analyzing material as you read it on tips to help you record and remember what you've read.** It really is very important to begin reading confidently right from the beginning. There's also advice on how to get the most from your lectures on practice in giving confident presentations as well as how to prepare for exams.

Student: What about the motivational side of things?

Dawn Matthews: Well, there's a range of motivational exercises that we do to **Q25 help the students feel positive and enthusiastic about their study**. The process of learning and exploring the subject can lead to a whole new way of looking at the world and the study skills and techniques you build up could be applied in all sorts of different ways.

Student: Actually, I am. I'm very excited about the whole thing of taking up studying again, but, you know, I'm a little nervous about whether all managed to get everything done. Uh, I suppose it's the same for all mature students.

Dawn Matthews: Of course, it is. Two of the key components of the course are **Q26 time management and overcoming procrastination**. People discover that once they learned to plan their days, all the work could be accomplished, and they'll still be time for leisure.

Student: Is there an enrollment fee?

Dawn Matthews: Well, um oh, just a minute. Let's see, the cost is £30 which includes all course materials and morning tea. You have to arrange your own lunch.

Student: Well, that wouldn't be a problem. I already make sandwiches for my three kids and my wife and myself every day. I have to change my routine.

Dawn Matthews: Now, I need to tell you that this is a very popular course, and **Q27 it's essential that you booked well ahead of time. In fact, the course convenient tells me that there are only five places left.**

Student: Um, what other course might be good for me?

Dawn Matthews: There is one other that you could benefit from. It's simply called learning skills for University study and is on **Q28 three consecutive mornings, starting on a Monday from 9 to 12, and costs £25**. This is aimed at upgrading the study skills most school leavers have and help him cope with the increased demands of university study. It focuses mainly on making students more responsible for their own success.

Student: What sort of things are covered in this course?

Dawn Matthews: Well, basically, it's more advanced thinking, no only taking reading, and writing strategies, but also **Q29 some input about stress management**.

Student: **Q30 I think I'd be better off starting from the basics** and looking at the strategies. don't you?

Dawn Matthews: Yes. From what you've told me, I think that's more in line with your situation.

Student: All right, then. Can I book a place on this study for the Success Seminar course now?

Dawn Matthews: Yes, Let me just get out a registration form and take down your details.

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