

IELTS LISTENING – Flight to Toronto S44T1



IELTS listening Flight to Toronto listening practice test has 10 questions belongs to the Leisure & Entertainment subject.

Customer: Good morning. I'd like to book a flight to Toronto, please.

Agent: Certainly. Flying from Sydney?

Customer: Yes. On Thursday, please.

Questions 1-4

Answer the following questions.

Type **NO MORE THAN THREE WORDS AND/ OR A NUMBER** for each answer.

1 On which day and date does the woman want to fly to Toronto?

Type correct answers here.

2 What class does the woman want to fly in?

Type correct answers here.

3 What is the lowest price for a ticket on the days the customer has chosen?

Type correct answers here.

4 What do the ticket prices include?

Type correct answers here.

Questions 5-8

Complete the table below.

Type **NO MORE THAN ONE WORD OR A NUMBER** for each answer.

Airline	Outward flight		Return flight		Stopover
	Departure	Arrival	Departure	Arrival	
Air Canada	10.00	10.00	4.00	6.00	Vancouver
Qantas	5 Type correct answers here.	10.15	09.00	11.00	6 Type correct answers here.
Pacific	7 Type correct answers here.	11.55	8 Type correct answers here	06.10	Los Angeles

Agent: Q₁ Thursday the 16th? Right. ... There are three flights that day. Do you prefer flying with any particular airline?

00:00

00:00

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Customer: I've heard that Air Canada is good but expensive. Is there a big difference in prices between the airlines? I'll be flying Q₂ business class.

Agent: Yes, there is. Air Canada is the most expensive airline at \$4,000 to \$6,000 for business class depending on the date of return. Qantas is \$3,000 to \$6,000 and Pacific, the budget airline, charges between \$2,000 and \$3,500.

Customer: Wow! That's quite a difference in prices! I'm returning on from Wednesday 22nd, so could you check the return prices for me?

Agent: Sure. Let me just enter the return date into the computer. ... OK. ... Air Canada has tickets for \$4,600. Qantas has them for \$4,200. Pacific has tickets for \$ Q₃ 3200. Those prices all include Q₄ taxes and surcharges.

Customer: OK. Before I make a decision, I would like to know the departure and arrival times – in both directions.

Agent: Of course. Let's look at Air Canada first. ... Leaves Sydney at 10 a.m. and arrives in Toronto at 10 a.m. local time. There s a stopover in Vancouver. The Qantas flight leaves Sydney at Q₅ 1:45 and arrives at 10:15 a.m. There's also a stopover in Q₆ Vancouver, but it's shorter than the Air Canada one. Pacific flies via Los Angeles and leaves at Q₇ 6:15. arriving at 11:55 p.m.

Customer: Oh, that doesn't sound very convenient– flying by Pacific, I mean.

Agent: Well, budget airlines do offer cheaper tickets, but they are often not so advantageous in other ways.

Customer: How about the return flights?

Agent: Let me check. ... The Air Canada flight leaves Toronto at 4:00 and arrives at 6:00 local time. The Qantas flight leaves at 9 a.m. and arrives at 11 a.m. local time in Sydney. Pacific ... The Pacific flight leaves Toronto at Q₈ 10:25 and arrives at 06:10 local time in Sydney. Again, not very convenient timing.

Customer: No, it isn't. Are the stopovers the same as on the outward journey?

Agent: Yes, they are.

Customer: Well, I have a business appointment on Wednesday 22nd in the morning, so, unfortunately, I can't take the Qantas flight. The Pacific flight times are too inconvenient, so I'll take the Air Canada flight, even though it's more expensive.

Agent: Right. I'll book that for you, shall I? Do you have your passport with you?

Customer: Yes, I do. ... Here you are.

Agent: Thank you. I'll just enter your details. ... OK, could you just check this printout? Make sure that I've spell your name correctly and have written your passport number correctly, too.... Will you be paying by credit card?

Questions 9-10

Answer the following questions

Type **NO MORE THAN THREE WORDS** for each answer.

9 What is the customer's full name?

Type correct answers here.

10 Which company does she work for?

Type correct answers here.

Customer: Yes, I have a company credit card.... Here you are. ... Oh, Q₉ my name is Reece with a 'c', not a 's'.

Agent: Oh, I'm sorry! I'll correct that. R, double E, C, E.

Customer: And my given names are Mary-Anne. Mary hyphen Anne – with an 'e' – oh, you've got that. Sorry.

Agent: OK. Mary-Anne joined together with a hyphen. Is the passport number OK?

Customer: Yes. Could you give me an official invoice, please? I need it for my company.

Agent: Certainly. Shall I use the company name as it appears on the credit card – Q₁₀ ABC stocks?

Customer: Yes.

Agent: OK. Thank you. Could you sign here? ... And here? ... Thank you. I'll just print out your ticket.

Customer: Thank you.

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Mukti says:
Very good

February 20, 2024 at 9:59 am

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