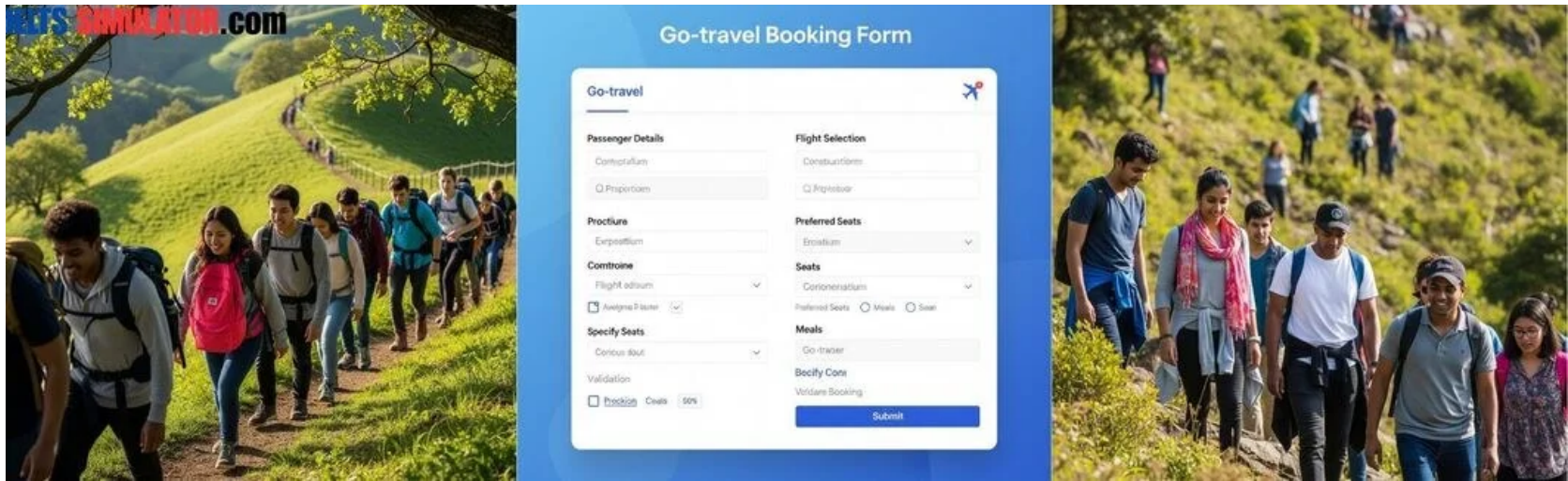


IELTS LISTENING – Go-travel Booking Form S40T1



IELTS LISTENING

Go-travel Booking Form

Agent: Hello. You’re through to go travel. This is Darren speaking. How may I help you today?

Women: Hello. I’m calling to book a holiday.

Agent: Great, may I take your name, please.

Women: Yes, it’s **Q₁ Grieves**. Anna Grieves.



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Agent: Is that GRA..?

Women: No, G-r-i-e-v-e-s and Anna is with double N.

Agent: Right. Thank you, Anna. Now we are delighted you’ve called us. Can I ask where you heard about us?

Women: It was your advertisement in one of the magazines.

Agent: Was it **Q₂ Holiday** world?

Women: Yes, that’s the one.

Agent: Good. Thank you. It’s useful to know,

Women: Of course.

Agent: And did you have a particular holiday in mind or was it a general inquiry?

Women: I think I’ve chosen. I like the look of the one with the cold **Q₃ FT4551** the right destination. And the prices seem reasonable.

Agent: Right, now was it for yourself only, or...?

Women: Oh, no. I want to go with a couple of friends. So there would be **Q₄ three** of us going.

Agent: Okay. Now there’s a choice of dates, as you know.

Women: Yes, I think well, we’ve got to be back by the end of August. So if we say going on August **Q₅ 16th** that would work. Fine.

Agent: No problem. And you can also choose the length of your holiday. There’s let’s see, 7, **Q₆ 11**, or 14 nights.

Women: We thought the middle one would be great longer would be nice, of course, but...

Agent: Might be next year

Women: yes

Agent: And you do need to have insurance.

Women: ahha?

Agent: We have three levels Standard, **Q₇ Super**, and Super close.

Women: Standard seems a bit basic. Let’s say super. That should be sufficient.

Agent: Fine.

Well, that’s all good so far and the availabilities are okay. Have you looked through the list of options there in the advertisement?

Women: I have. And I’ve got the list here. Some of them do seem a good idea.

Agent: Which ones would you like to take?

Women: In terms of the hotel. The offer of picnic launches we leave that we rather go to cafes. I think a **Q₈ balcony for the room** is a must. It’s so nice to sit out. Enjoying the view.

Agent: Oh, yes.

Women: And then the trips. I think we’ll pass on the night, Bosswant I never really enjoy the common trees. and museums aren’t really my sort of thing, to be honest, any more than dances.

Agent: aahaa.

Women: But I like practical things. So I think the **Q₉ demonstration of local arts** could be fun.

Agent: Yes, I would think so.

Women: And then in terms of getting out of town, **Q₁₀ going up the river** on a boat Sounds delightful. And I wouldn’t want to miss that. But the mountains, Well, sitting in a coach on those bind inroads.

Agent: I understand. Okay, Well, that’s all I need for the booking at this point. Just a few details for you, and then we’ll check the payment.

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