



IELTS LISTENING S55T1

JOB INQUIRY

WOMAN: Good afternoon, Palm Resort.

MAN: Good afternoon, I am ringing about the job. I understand you have vacant.

WOMAN: Oh yes.

MAN: I'd like to find out some more information if I may.

WOMAN: Yes, of course. Can I take your name?

MAN: It's Freddie Lea.

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WOMAN: Okay Freddie. What would you like to know?

MAN: First of all, I'd like to know where your resort is located.

WOMAN: It's near the city center on Jamison Island, that's **Q1 J-A-M-I-E-S-O-N**.

MAN: Oh brilliant that's only five minutes from me. I finish at my college on the 12th of May so I'll be available for work from that date. Will there be any vacancies at that time?

WOMAN: Well, summer is our busiest season beginning on the **Q2 11th July**, so that's when you would be starting.

MAN: Sounds good. And are there any age limitations?

WOMAN: That would depend on the place you're applying for how old are you?

MAN: I'm 17.

WOMAN: Well, we require our bartenders to be 18 or older which means you would be working as a **Q3 waiter**. There are four vacancies they were originally six however we have since filled two of these.

MAN: Okay great. Could I ask about the pay?

WOMAN: We're offering five pounds 52 pence an hour.

MAN: That's very good. My last job was four pounds 45 an hour. And can I also ask about what qualities you're looking for like any particular skills or experience?

WOMAN: We don't normally require applicants to have any past experience however during the summer season we have weekly shows in which our waiters are asked to perform the routines are very simple so no dancing skills are needed however you will need to be able to **Q4 sing**.

MAN: I have never sung professionally but I'm keen on it and have been told that I'm talented so I think this will be a good fit. Are there any other duties that I'd be responsible for?

WOMAN: As a waiter, you'll have a few different duties. We offer table service so you'll have to take food orders from customers. And carry the food from the kitchen to their tables. We like to give our customers a relaxed experience so we'll also need you to supervise and take care of their **Q5 children**.

MAN: I have a babysitter so I'm very comfortable doing that. Is there a play area for them in the resort?

WOMAN: Unfortunately, there is no facility for children here at the resort. But there is a large playground just down the road.

MAN: So I would just walk the children down to the playground each day.

WOMAN: No, the road is very busy and the pavements are so narrow that it's unsafe to take the children for walks there. It would be very advantageous if you could **Q6 drive** so that you can safely strap the children into the back seat and transport them back and forth.

MAN: I'm currently taking driving lessons so if all goes well I should have my permit by the time I begin work.

WOMAN: We feel it's pretty good and we also offer some good fringe benefits for our employees.

MAN: Really?

WOMAN: Well because of the difficulties of getting public **Q7 transport** if you're working after 10 o'clock we drive you home.

MAN: Okay, that sounds fine. Do you have a staff room where I would be able to eat my packed lunches?

WOMAN: All of our employees eat in the dining hall once our customers have finished eating their lunch. We like to make sure that our employees are well nourished so we would provide you with a **Q8 meal** every lunch time. There is no need to bring in a packed lunch.

MAN: Wow, that's good to know. I think that's all of the information that I needed. I'll be sure to post my application to you later today.

WOMAN: Okay sure. Once we have looked over your application we may ask you to come for an interview. We normally hold our interviews on Fridays however the manager is taking a long weekend this week so the interview would be on **Q9 Thursday**. Is that okay for you?

MAN: That's good for me.

WOMAN: Fine. 10 30 a.m?

MAN: Yes fine. Would 10 o'clock be okay?

WOMAN: Perfect, and could you bring along a reference letter from your employer?

MAN: Yes, that's fine no problem. Could you tell me what else I have to do?

WOMAN: Well, you need to come in to the desk and fill out some forms we need a document for id so a bank statement would be fine.

MAN: I've got that, and what else?

WOMAN: Well, you need to bring a **Q10 photo** with you having said that it would be also a good idea for you to attach it to your application, this will help us to distinguish your application from the others.

MAN: Okay, no problem I have a couple of spares from when I renewed my passport.

WOMAN: Good we look forward to seeing you.

MAN: Okay, thank you so much. You've been very helpful.

WOMAN: No problem, goodbye.

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