



IELTS LISTENING S59T1

Wildlife Conservation Society

WOMAN: Wildlife Conservation Society good afternoon can I help you?

MAN: Oh hello. Yes, I'd like to join please.

WOMAN: Oh yes certainly. I'll just get some details from you. Could I have your name?

MAN: Michael Jones.

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WOMAN: Right. And can I ask where you heard about us? Was it in an advert or did a friend tell you or...

MAN: Neither actually, it was **Q1 a radio program**. Then I just got your number from the phone book.

WOMAN: Oh right. Now I need some membership details. It's Michael Jones and the address?

MAN: 21 Beale Street.

WOMAN: Okay.

MAN: Leeds.

WOMAN: Fine. And do you know your postcode?

MAN: Yes, it's uh **Q2 LS14 2JW**.

WOMAN: Okay. And do you have a daytime telephone number we can contact you on?

MAN: Yeah, you call me at work the numbers, 0-1-1-7-3-5-8-6-4-2 and I can give you my office email address if you like.

WOMAN: That'll probably be useful, yes please.

MAN: It's **Q3 mj@hennings.co.uk**.

WOMAN: Is that h-e-n-n-i-n-g-s?

MAN: That's right.

WOMAN: Thank you, now just need to ask you some questions about exactly what you want. First of all how long do you want the membership for we do **Q4 two**, three, and five year memberships and we also do one for Life.

MAN: Uh, I think I'll just get the minimum length this time around.

WOMAN: Fine and then the type of **Q5 membership** we do single, joint, or family which covers up to four children.

MAN: Well, we haven't got any children, but I think I'll get the **Q5 joint** one because my wife will probably want to do the activities with me.

WOMAN: Yes fine, let me see. That'll be **Q6 49** pounds altogether then please.

WOMAN: How would you like to pay?

MAN: By direct debit.

WOMAN: No problem. I just need your bank details. Can you give me the name first?

MAN: It's **Q7 the union bank**.

WOMAN: And now I've got your name, but I need your account number.

MAN: Uh, 0-1-0-5-9-6-1-2.

WOMAN: Okay, when would you like to start payment? Next month from the first of **Q8 October** or...

MAN: Can you make it the **Q8 15th** instead?

WOMAN: No problem the membership will begin then too is that all right?

MAN: That's fine.

WOMAN: I just give you a reference number in case there's any problem. Have you got a pen?

MAN: Yes.

WOMAN: It's **Q9 JYZ37**. And we'll be sending you an information pack within a few days. Is there anything else?

MAN: Uh oh yes could you send me an additional one I've got a friend who's very interested.

WOMAN: Certainly, no problem I make a note of that. There's also a **Q10 video** we can send you if you like, there's no charge.

MAN: Yes please that'll be great.

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