



IELTS LISTENING S61T1

THEATRE ROYAL PLYMOUTH

Woman: Hello, Theatre Royal Plymouth.

Man: Oh hello – I'd like to make a booking, please.

Woman: Yes. What is it you want to see?

Man: The Impostor.

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Woman: Right. And which day did you want to come?

Man: Friday the 25th.

Woman: Just a moment and I'll check availability on the computer. Oh, sorry, we're fully booked for that performance.

Man: Oh dear. What about the following day then?

Woman: The **Q1 26th**? Yes, that's OK. We've got two performances on that day, one at 3.30 and one at **Q2 7.00**. Which would you prefer?

Man: Oh, the later one, please.

Woman: How many people?

Man: Well, there are four of us.

Woman: Are there any concessions, any children?

Man: I'm not sure. My daughters are 15 and 12. Do they get concessions?

Woman: Only the 12-year-old I'm afraid. So that's one child and three adults. Any idea where you'd like to sit? Stalls or circle?

Man: Er...

Woman: Tickets for the stalls are a bit more expensive – £12 for adults and £8.50 for children. The circle costs £10.50 and £6.50.

Man: Do you get a good view from **Q3 the circle**?

Woman: Oh, yes. And in fact we've got some seats left at the front if you'd like those.

Man: Right, we'll go for those then.

Woman: Right. That's seats **Q4 A21 to 24** then. They're very good seats.

Man: That sounds fine.

Woman: So let's see. That comes to? 38 altogether for the tickets. How do you want to collect them? Shall I put them in the post? They'd be sent today by first class mail, and there'd be an additional charge of £1 to cover postage and administration. Or do you want to get them from the box office yourself?

Man: Oh yes. Could you send them please?

Woman: No problem. That'll be £39 altogether. Could I just take your card details? What kind of card is it? Visa? Switch?

Man: **Q5 Mastercard.**

Woman: OK. And the number?

Man: It's **Q6 3290 5876 4401 2899.**

Woman: 28 double 9. OK. And the name on the card please?

Man: It's Mr. J **Q7 Whitton** – W-H-I-double-T-O-N.

Woman: N for 'never' or M for 'mother'?

Man: N for 'never'.

Woman: Thank you. And now, I've nearly finished, but I just need your address and postcode.

Man: Yes. It's **Q8 42 South** Street.

Woman: OK. Is that Plymouth?

Man: London.

Woman: And the postcode?

Man: It's **Q9 SW2 5GE.**

Woman: That's fine then. The tickets should be with you tomorrow. Is there anything else I can do for you?

Man: Yes. I was wondering if I could get regular information about what's on.

Woman: Certainly. I can just add your name to our mailing list. Would that be OK?

Man: That would be very good. Yes please. Oh, and there is something else, sorry. One of our group is hard of hearing and I've heard that you can supply special **Q10 headphones.**

Woman: That's right. As long as you tell us in advance, we can always do that. I'll book those for you now, and you can just collect them from the box office before the show.

Man: Thanks very much for your help.

Woman: No problem. Thank you for calling.

Man: Thank you. Bye.

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