

IELTS LISTENING – Dream Time Travel Agency Tour Information S29T1



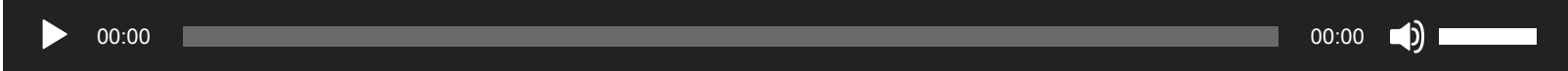
ELTS Listening Dream time Travel Agency Tour Information listening practice test has 10 questions belongs to the Leisure & Entertainment subject.

RECEPTIONIST: Good afternoon, Dream Time Travel. How can I help you?

CUSTOMER: Oh hello. I'm interested in the holidays you offer along the coast near here.

RECEPTIONIST: Yes. We operate several tours up the coast. Where in particular did you want to go?

CUSTOMER: Well, I like the sound of the holiday that mentioned whales. Was it 'Whale Watching'?



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RECEPTIONIST: Oh, that's our Whale Watch Experience. It's very popular and it's based in a lovely little town with nice beaches.

CUSTOMER: Oh right, and how long does it last?

RECEPTIONIST: It's two days – that includes four hours' travel time each way from here.

CUSTOMER: Good, I don't want to be away any longer than that. So is that by coach?

Questions 1 - 4

Complete the form below.

Type **NO MORE THAN THREE WORDS AND/OR A NUMBER** for each answer.

Dreamtime travel agency	
Tour information	
Example	Answer
Holiday name -	<u>Whale Watch Experience</u>
Holiday length : 2 days	
Type of transportation : 1	<input type="text" value="Type correct answers here"/>
Maximum group size : 2	<input type="text" value="Type correct answers here"/>
Next tour date : 3	<input type="text" value="Type correct answers here"/>
Hotel name : 4 The	<input type="text" value="Type correct answers here"/>

RECEPTIONIST: Actually it's **q1** **by minibus**. We like to keep those tours small and personal so we don't take a whole coachload of people. In fact, we only take up to **q2** **fifteen people** on this tour, although we do run it with just twelve or thirteen.

CUSTOMER: Oh, right. So do you run these tours often?

RECEPTIONIST: Well it depends on the time of year. Of course, in peak times like the summer holidays, we do them every weekend, but at the moment it's usually once a month at most.

CUSTOMER: And when is the next one going?

RECEPTIONIST: Mmm, let me see. Um, there's one in three weeks' time which is **q3** **April the 18th**, and then we don't have another one until June the 2nd.

CUSTOMER: All right, and is April a good time to go?

RECEPTIONIST: Pretty good. Though the really good time is later in the year. I have to say though that the whale sighting is only one of the many things offered.

CUSTOMER: Really?

RECEPTIONIST: Yes. The hotel itself where you stay has great facilities. It's called The **q4** **Pallisades**.

CUSTOMER: The Paris what?

RECEPTIONIST: No, it's actually The Pallisades, P-A-L-L-I-S-A-D-E-S. It's right on the main beach there.

CUSTOMER: Oh, I see.

RECEPTIONIST: All of the rooms have nice views and the food is really good there too.

CUSTOMER: Oh right.

CUSTOMER: And what about the other things? You know, that are included in the price.

Questions 5 - 6

Choose **TWO** letters from **A - E** for your answer.

Which **TWO** things are included in the price of the tour?

- ☐ **A** fishing trip
- ☐ **B** guided bushwalk
- ☐ **C** reptile park entry
- ☐ **D** table tennis
- ☐ **E** tennis

Questions 7 - 10

Complete the sentences below.

Type **NO MORE THAN THREE WORDS AND/OR A NUMBER** for each answer.

- 7 The tour costs \$
- 8 Bookings must be made no later than  days in advance.
- 9 A  deposit is required.
- 10 The customer's reference number is

RECEPTIONIST: Oh, there are lots of things. If you don't want to do the whale watch cruise, your guide will take anyone who is interested either on a **q5** **bushwalk** through the national park near the hotel, and there's no extra charge for that, or on a fishing trip. That's an extra \$12 I think. And there's also a reptile park in town – that costs more or less the same.

CUSTOMER: No, I think I'd prefer whales to snakes.

RECEPTIONIST: Yeah. And if you just want to relax you are free to sit by the hotel pool or go down the beach. Oh, and they also have tennis courts at the hotel, but you have to pay for those by the hour. But there are **q6** **table tennis** tables downstairs and they're part of the accommodation package. Just speak to your guide.

CUSTOMER: Well that sounds good. So how much is the basic tour price?

RECEPTIONIST: At this time of year it's usually around \$300 but let me check. Er...oh, it's actually **q7** **280**.

CUSTOMER: And the next tour, are there any places on that one?

RECEPTIONIST: HOW many people is it for?

CUSTOMER: These are two of us.

RECEPTIONIST: Yes, that should be fine. Can I just mention that we require all bookings to be made at least **q8** **fourteen** days before you travel to avoid cancellations of tours? And if you cancel within seven days of departure you will have to pay 50% of your total booking.

CUSTOMER: OK.

RECEPTIONIST: And you also need to pay a **q9** **20%** deposit at the time of booking.

CUSTOMER: Can I pay that by credit card?

RECEPTIONIST: Yes, you can.

CUSTOMER: All right, what I'll do is I'll talk to my partner and get back to you.

RECEPTIONIST: Fine. So I'll make a provisional booking, shall I? – two for the Whale Watch Experience. Let me issue you with a

CUSTOMER reference number for when you call back. Do you have a pen?

CUSTOMER: Yes.

RECEPTIONIST: OK, it's **q10** **three nine seven, four five, T**. That's T for tango. When you call back, ask to speak to the Tour Manager, that's me, Tracy.

CUSTOMER: Fine, I will.

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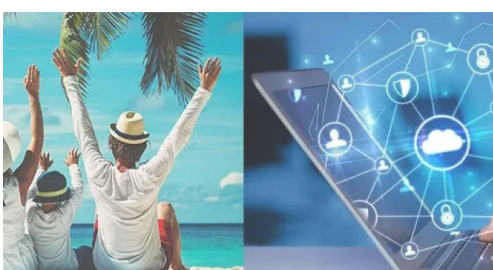


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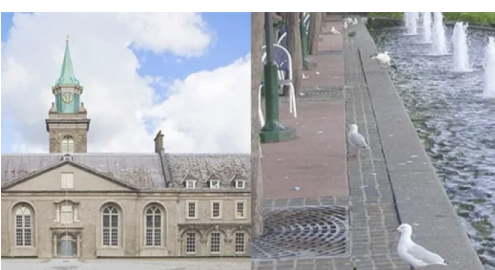
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