

IELTS LISTENING – An Organisation that Arranges Volunteering S20T2



IELTS Listening An Organisation that Arranges Volunteering listening practice test has 10 questions belongs to the Leisure & Entertainment subject.

Good morning. My name's Lucy Crittenden, and I'm the Director of Operations for an organisation that arranges volunteering in this part of the country. I'm hoping I can persuade one or two of you to become volunteers yourselves. Let me start by briefly explaining what we mean by volunteering. Volunteers are teenagers and adults who choose to spend some time, unpaid, helping other people in some way. Most volunteers devote two or three hours to this every week, while a few do much more. The people they help may have physical or behavioural difficulties, for example. Volunteers can do all sorts of things, depending on their own abilities and interests.



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Questions 11 - 12

Choose TWO letters A - E.

Which TWO activities that volunteers do are mentioned?

☐ A. decorating

☐ B. cleaning

☐ C. delivering meals

☐ D. shopping

☐ E. childcare

Questions 13 - 14

Choose TWO letters A - E.

Which TWO ways that volunteers can benefit from volunteering are mentioned?

☐ A. learning how to be part of a team

☐ B. having a sense of purpose

☐ C. realising how lucky they are

☐ D. improved ability at time management

☐ E. boosting their employment prospects

If they're supporting a family that's struggling, for example, they may be able to give them tips on cooking or recommend how to plan their budget or how to shop sensibly on their income. They might even do some **Q11 painting or wallpapering**, perhaps alongside any members of the family who are able to do it. Or even do some **Q12 babysitting** so that parents can go out for a while.

The benefit from volunteering isn't only for the people being helped. Volunteers also gain from it: **Q13 they're using their skills to cope with somebody's mental or physical ill health**, and volunteering may be a valuable element of their CV when they're applying for jobs: **Q14 employers usually look favourably on someone who's given up time to help others**. Significantly, most volunteers feel that what they're doing gives them a purpose in their lives. And in my opinion, they're lucky in that respect, as many people don't have that feeling.

What has each of the following volunteers helped someone to do?

Drag and drop the correct answers from options for 15 - 20 below.

What volunteers have helped people to do

A overcome physical difficulties

B rediscover skills not used for a long time

C improve their communication skills

D solve problems independently

E escape isolation

F remember past times

G start a new hobby

Volunteers

15. Habib

Type correct an

16. Consuela

Type correct an

17. Minh

Type correct ar

18. Tanya

Type correct an

19. Alexei

Type correct ar

20. Juba

Type correct ar

Now I'd like to tell you what some of our volunteers have said about what they do, to give you an idea of the range of ways in which they can help people. **Q15 Habib supports an elderly lady who's beginning to show signs of dementia**. Once a week they, along with other elderly people, go to the local community centre, where a group of people come in and sing. The songs take the listeners back to their youth, and for a little while, they can forget the difficulties that they face now. Our volunteer **Q16 Consuela is an amazing woman. She has difficulty walking herself but she doesn't let that stop her**. She helps a couple of people with similar difficulties, who had almost stopped walking altogether. By using herself as an example, Consuela encourages them to walk more and more.

**Q17 Minh visits a young man who lives alone and can't leave his home on his own, so he hardly ever saw anyone**. But together they go out to the cinema, or to see friends the young man hadn't been able to visit for a long time. **Q18 Tanya visits an elderly woman once a week. When the woman found out that Tanya is a professional dressmaker, she got interested**. Tanya showed her some soft toys she'd made, and the woman decided to try it herself. And now she really enjoys it and spends hours making toys. They're not perhaps up to Tanya's standard yet, but she gains a lot of pleasure from doing it.

Alexei is a volunteer with a family that faces a number of difficulties. By calmly talking over possible solutions with family members, **Q19 he's helping them to realise that they aren't helpless and that they can do something themselves to improve their situation**. This has been great for their self-esteem.

And the last volunteer I'll mention, though there are plenty more, is Juba. **Q20 She volunteers with a teenage girl with learning difficulties, who wasn't very good at talking to other people**. Juba's worked very patiently with her, and now the girl is far better at expressing herself, and at understanding other people.

OK, I hope that's given you an idea of what volunteering is all about. Now I'd like ...

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